

For “Non Municipal Locations”

In very few circumstances some carriers may end up with telephone numbers that do not have a municipal address. (i.e.) On a drilling rig, an exploration camp, a tourist lodge in the bush etc.)

The VoIP telephone provider must provide the proper dispatch info.

Without a proper municipal address, Northern911 cannot provide 911 call routing. Note that GPS co-ordinates cannot be used for dispatching and are therefore not acceptable.

Some clients have created a work around to call a third party for information.

In the case of an exploration company we are instructed to call a security guard at their main location and they then send helicopters and/or dispatch the Police/Fire/Ambulance themselves and are able to give specific directions.

As a guideline for non-municipal addresses the following is true;

Field #	Field Description	Maximum Characters	Notes
6	Street Number	10	Leave Blank
7	Suite/Apartment#	30	Available for information
8	Street Name	84	Available for information
9	City	38	Must be filled with “Non Municipal Address” (Do not use the “”)
10	Province/State	2	Must be filled with “ZZ” (Do not use the “”)
11	Postal Code/Zip	10	Do not fill
12	Other Address Info	100	Available for information